

# HOPE FIRST RESPONSE STREET

## youth outreach service

Introducing a new mobile first (crisis) response service for ages 16-25 and their children, in the Melton local government area.

Hope Street Youth and Family Services are rolling out a new program for youth in the Melton LGA and surrounding areas. Our new mobile outreach team will find, identify and engage with young people who are homeless or at risk of homelessness through an assertive outreach program.

We will assist young people to be safe (safety plans), navigate and access services in the Homelessness Service System, access other services (i.e. health), find emergency accommodation, get food and/or material aid, and more.

We are available 7 days per week from 9.30am to 10.30pm and we will come to where the young person or young family is. This could include hospital, school, police station, Centrelink or another service/agency. We can also arrange for a safe place to meet with the young person if they are staying/sleeping on a friend's couch, in a car, in the park or the streets.

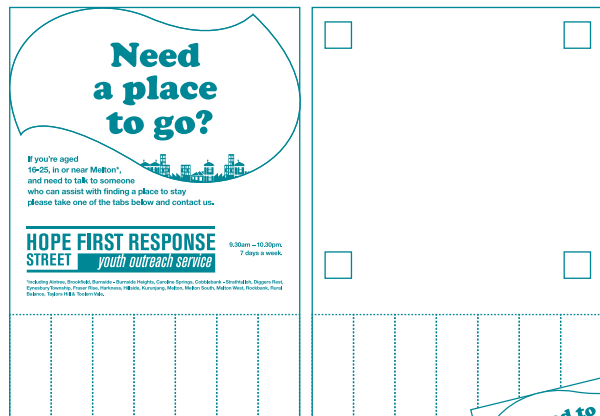
We specialise in assisting and responding to the immediate needs of young people and young families at risk of or experiencing homelessness with a focus on intervention strategies to achieve stability, safety and improve the overall wellbeing of the young person and their children.

## Your kit contains:



### 50 x keep cards and holder

Please keep holder filled with cards as shown, in a prominent place i.e. on front counter, on magazine tables in waiting room etc.



### 10 x posters

Attach poster prominently in an area where tear-offs can be reached. Please affix sticky tape to back where shown so tear-offs can be accessed easily.



### 10 x postcards

For referring agencies. Please utilise the magnet on the back to attach card to somewhere preferably around the work space.

# THANKS

for helping to spread the word about Hope Street First Response.  
For restocking or any other enquiries, please call 03 9132 4300  
or email [firstresponse@hopest.org](mailto:firstresponse@hopest.org)



With thanks to  
The Ian Potter Foundation